

In a tight job market, with unemployment at historic lows, your best candidates have a choice of new opportunities. You can make it easier for them to join your company by providing an optimized candidate experience throughout the entire hiring process.

### start at the beginning.

Building rapport with potential hires starts with candidate-centric recruitment. Being able to replicate a memorable experience over and over again will pay dividends in elevating your employer brand. People want to work for a company that knows what matters in hiring top talent.

# speed. agility. experience.

Randstad Sourceright Candidate Connect can be your competitive edge in enhancing both the candidate and hiring manager experience, for any and every open position. Our flexible, on-demand RPO services deliver dedicated support at the right speed for today's want-it-now marketplace.

#### centralized recruitment coordination.

- gain efficiencies by streamlining repeatable processes
- improve timeliness and quality through technology
- reduce error rates and escalations
- optimize the candidate and hiring manager experiences
- achieve flexibility/scalability specific to your unique hiring volumes

The number of Candidate Connect engagements – and the volume of reqs received and serviced – continue to increase as we consistently exceed our goals.

### annual expectations

50,000+ tickets solved

39,000 candidates scheduled

6,450 offer letters processed

Once candidates are selected, the average interview can be scheduled in 48 hours or less with a 99.5% accuracy rate.



### the moments that matter.

People remember how you made them feel. Brands that elicit positivity quite simply do better. Caring about your potential hires is a no-brainer, especially when you let Candidate Connect do the heavy lifting. We take care of all of the crucial touchpoints – from requisition processing and candidate screening through interview scheduling and day one onboarding.

#### a human touch.

Candidate Connect provides you with a dedicated client manager and director who have experience in hiring, alignment, training and development. The supporting RPO team can be fully scalable, based on your hiring volume and urgency to fill. We'll manage resources and processes with an eye toward continuous improvement and maximum satisfaction.

## fresh technology.

Our internal ticketing tool, Freshservice, gets reqs directly to our recruiters and streamlines every subsequent step of the hiring process. The tool is fully customizable and offers real-time visibility into each candidate in your pipeline, eliminating excessive status update emails. All tasks are organized against established service level agreements (SLAs), with a "rush" option for critical openings.

## the travel challenge.

Meeting your top prospects face to face is an important final step in making the hiring decision. Not only will Candidate Connect schedule your meetings, we'll also arrange travel logistics and promptly handle candidate reimbursement. All in an effort to provide a distinctive candidate experience that promotes your organization as a company that cares about what matters.

#### do the math.

We can calculate the estimated time needed for each hire down to the minute. And we'll track every one of those minutes using another important tech tool, Toggl. In addition to time tracking, Toggl also helps our team define each day's priorities and identify potential bottlenecks in advance.

# the total package.

It's what you're looking for in a candidate. It's also what the Candidate Connect RPO model provides. Everything you need to find everyone you want.

contact us



# about Randstad Sourceright.

Randstad Sourceright is a global talent solutions leader, driving the talent acquisition and human capital management strategies for the world's most successful employers. We empower these companies by leveraging a Human Forward strategy that balances the use of innovative technologies with expert insights, supporting both organizations and people in realizing their true potential.

As an operating company of Randstad N.V.

— a €23.3 billion global provider of HR services —
Randstad Sourceright's subject matter experts and
thought leaders around the world continuously build
and evolve our solutions across recruitment process
outsourcing (RPO), managed services programs
(MSP) and integrated talent solutions.

Read more at www.randstadsourceright.com.