HR tech-driven talent strategy powers transformation for a vocational education and training provider.

industry: education and training, public sector



The organization faced the imperative to modernize its operations, including talent acquisition, to be more competitive. Given the size, scope and complexity of this transformation, it enlisted the help of a partner.

Recruitment process outsourcing (RPO) — including video interviewing and psychometric assessments — delivered a complete redesign of the entire recruitment process to ensure a modern, competitive approach to talent acquisition.

The vocational education and training provider has significantly improved its recruitment practices, reducing time to fill by 5 to 10 days, all without compromising on quality of hire. Cost per hire has been reduced by more than 30%.

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