

# MSP case study: driving workforce excellence with talent analytics.

industry: retail



## challenges & goals

With temporary and SOW talent included within the same program, the company hoped to gain better visibility into specific types of spend. In addition, some roles categorized as SOW services procurement were actually staff augmentation, which added complexity and confusion to the process.



## solution

Randstad Sourceright implemented its TalentRadar analytics platform as part of its MSP solution to help clarify and simplify access to spend data. The platform provides configurable dashboards and deep program insights to help managers clarify what types of talent are used across the contingent workforce and the costs associated with each.



## key results

By providing the retailer the insights it needed around SOW and temp staffing, the company now has the visibility to drive stronger governance and spend accountability.

[> read the full case study](#)

