

MSP case study: contractor payroll migration drives business continuity during COVID-19 lockdown.

industry: pharmaceutical



challenges & goals

A key contingent talent supplier experienced compliance challenges and gave the pharmaceutical leader notice with immediate effect. The supplier's workforce of 700 strong contractors needed immediate migration to a payrolled model to ensure business continuity. COVID-19 lockdowns were declared at the same time as the supplier resignation, creating added challenges.



solution

Leveraging the expertise of its managed services provider (MSP), all contractor talent was migrated to Randstad Sourceright's payroll. Since the contractor migration needed to occur during rigid COVID-19 restrictions, and in a country that has historically relied on paper-based processes, Randstad Sourceright quickly implemented technology platforms to migrate the contractors.



key results

- Technology platforms were identified and implemented quickly.
- Key stakeholders and contractors were engaged through a thorough change management and communication program.
- 700 workers were onboarded within 4 weeks, ensuring business continuity and minimizing contractor concerns.

[> read the full case study](#)

